




Sign-up Guide

Steps to Sign - up

1. Open the web browser and navigate to <https://iceberg3.caresoftglobal.com>.
2. Choose your preferred language from the available options (English is selected by default).
3. Click the Sign Up button to create a new account.

iceberg Language: English 

Enterprise Platform for Auto Benchmarking

Email
user@email.com

Password
.....

[Forgot Password](#)

Sign In


☐ By accessing Iceberg, I acknowledge and agree to the updated [Terms and Conditions](#), [Privacy Policy](#), [Acceptable Use Policy \(AUP\)](#) and [End User License Agreement \(EULA\)](#). These updates reflect stricter data security measures and privacy regulations. Continued use of Iceberg confirms acceptance of these terms.


☐ Send me Product updates, newsletters or surveys by email

Sign Up **Helpdesk**

Sign-Up Form Instructions

4. In the Sign-Up Form, enter the following information:
 - First Name, Last name and Display Name
 - Business Email Address (e.g., username@domain.com)
5. Send OTP
 - Click Send OTP (Please select the check box to accept the Terms and Conditions before clicking Send OTP.)
 - An email containing a One-Time Password (OTP) will be sent to your provided email address. [Can't find the email? Click here for help](#)
6. Verify OTP
 - Enter the OTP received in your email in the OTP verification field.
 - Click Verify OTP and proceed to next step.

 **iceberg**

Language: English 

Create your account

First Name *

First Name

Last Name *

Last Name

Display Name *

Display Name

Email Address *

username@domain.com

Send OTP

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OTP Verification

Verify OTP

Already have an account? [Sign In](#)

[Helpdesk](#)

From: Iceberg Support Team

Subject: Your Iceberg Email Verification Code,

Hi

Please use the following code to verify your Iceberg account:

337787

If you didn't request this, you can safely ignore this email.

Thank you,
Iceberg Support Team
For help, visit our [support page](#).
This is an automated message, please do not reply.

7. Enter the following information.
 - Password and Confirm Password as per the suggested password policy.
 - Select your Company, Department, Division and Country.
8. Click 'Create Account', to complete the sign up process

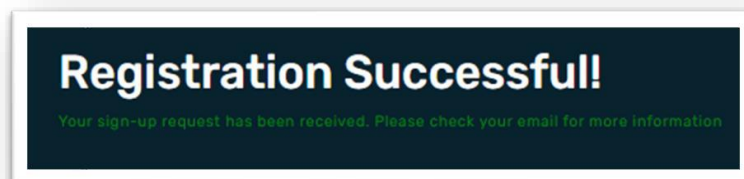
The screenshot shows the 'Create your account' form for Iceberg. The form includes fields for Password, Confirm Password, Company, Department, Division, and Country. A red dashed line points from the password fields to a callout box on the right. The callout box contains the following text:

The minimum password length is 8 characters and must contain at least 1 lowercase letter, 1 capital letter 1 number and 1 special character.

- Password must be at least 8 to 15 characters long.
- Password must contain at least one lowercase.
- Password must contain at least one uppercase.
- Password must contain special characters from @#\$%&.
- Password must contain at least one digit.

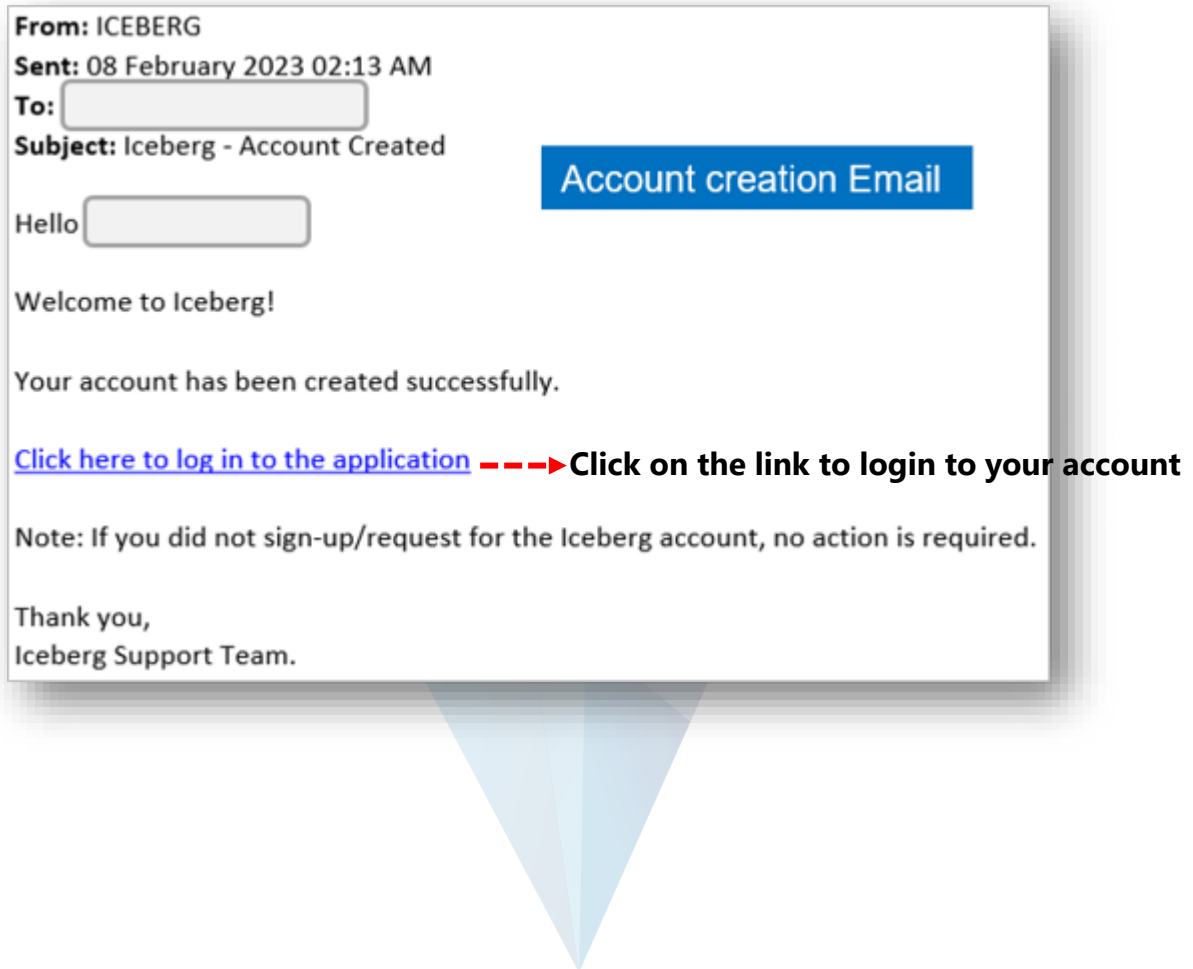
The form also includes a checkbox for 'Send me Product updates, newsletters or surveys by email' and a 'Create Account' button. At the bottom, there are links for 'Already have an account? Sign In' and 'Helpdesk'.

9. On successful completion of registration below message will be displayed.



10. A confirmation email with link to login will be sent to your registered Email address.

[\(Can't find the email? Click here for help\)](#)



Steps to Find or Recover the Email

The system-generated email from **iceberg@caresoftglobal.com** may be delivered to your Spam folder. If you do not see the email in your inbox:

- Check your Spam folder.
- Mark the email as **Not Spam** or move it to your **Inbox**.
- Add **iceberg@caresoftglobal.com** to your contacts or safe senders list.
- If you still cannot find the email, contact your IT support team—they can check if the email was blocked or filtered by your organization and whitelist the sender.

