

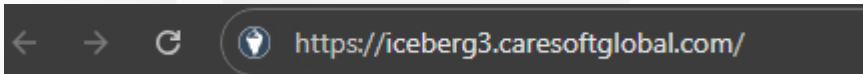


First Time Login



Do's

- **Bookmark the URL**



← → ↻  https://iceberg3.caresoftglobal.com/

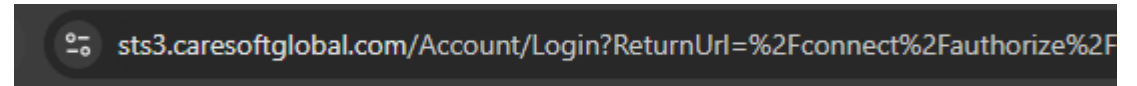
- **Use https**

<https://iceberg3.caresoftglobal.com>



Don'ts

- **Not the URL starting with “sts3”**



 sts3.caresoftglobal.com/Account/Login?ReturnUrl=%2Fconnect%2Fauthorize%2F

- **Not http**

<http://iceberg3.caresoftglobal.com>



First Time Login

- You will receive an e-mail as shown below.
- Click on the link to create your password.
- The link will redirect to the Iceberg application to set your password for login.

From: ICEBERG
Sent: 29 October 2024 17:39
To: user@email.com
Subject: Welcome to Iceberg

Hi <username>,

Welcome to Iceberg!

Your username is user@email.com To log in, you must first create a password by following the link.

[Create Password](#)

Note:

1. Iceberg works best in Chrome 86+, Edge Chromium 86+, Firefox 81+, Safari 14+.
2. For any assistance, please contact iceberg3support@caresoftglobal.com or register/login to Iceberg Helpdesk Application.

Thank you,
Iceberg Support Team.

Compatible Browsers



Chrome Version 86 +



Edge - Chromium 86 +



Firefox Version 81 +



Safari 14



Opera Version 72 +



First Time Login

Enter new password and confirm the password as per the password policy.

After successfully setting the password, system will navigate to <https://iceberg3.caresoftglobal.com> (or click to login)

The screenshot shows the Caresoft login page with a dark blue background. On the left, there's a circular infographic with four segments: 'TEARDOWN DATA' (comprehensive view of vehicle teardown data), 'ADVANCED STUDY' (actionable insights and reports), 'DELTA COSTING' (drive cost reduction programs), and 'DIGITAL-TWIN' (advanced digital-twin data sets and simulations). In the center, a green box lists the password policy: 'The minimum password length is 8 characters and must contain at least 1 lowercase letter, 1 capital letter 1 number and 1 special character.' Below this, four green circles with checkmarks list the requirements: 8-15 characters long, at least one lowercase, at least one uppercase, and at least one special character from @#\$%&. To the right, an orange box highlights the 'Reset your password' form, which includes fields for 'New Password' and 'Confirm Password', and a 'Reset' button. At the bottom, it says 'For sales and general enquiries, email us at sales@caresoftglobal.com' and 'Copyright © 2016-2025 Caresoft Global Limited. All Rights Reserved. | www.caresoftglobal.com'.

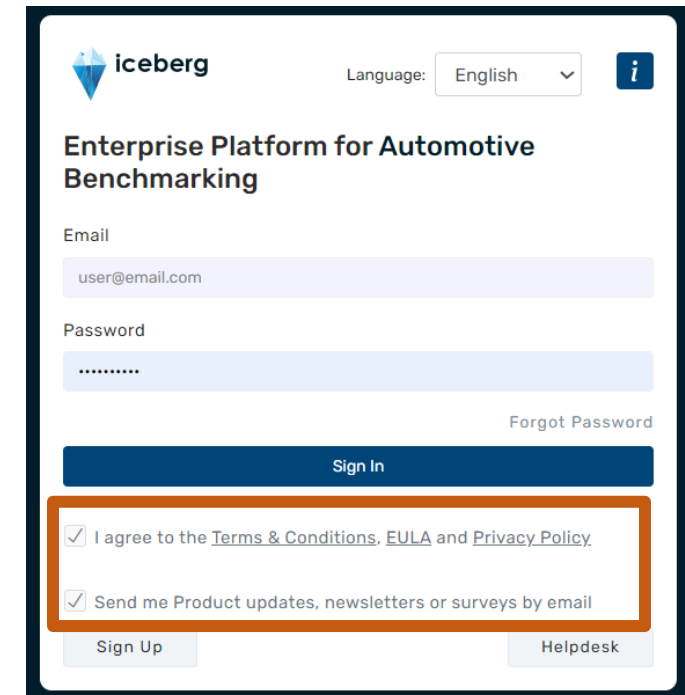
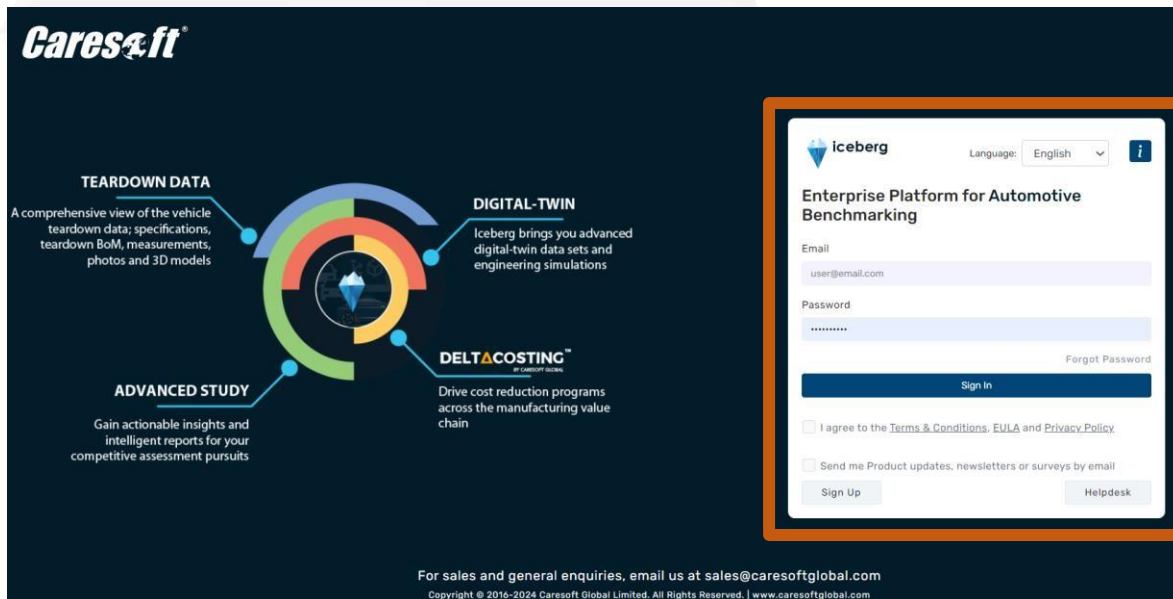
The screenshot shows the Caresoft login page with a dark blue background. On the left, there's a circular infographic with four segments: 'TEARDOWN DATA' (comprehensive view of vehicle teardown data), 'ADVANCED STUDY' (actionable insights and reports), 'DELTA COSTING' (drive cost reduction programs), and 'DIGITAL-TWIN' (advanced digital-twin data sets and simulations). On the right, there's a white login form with the 'iceberg' logo and 'Enterprise Platform for Automotive Benchmarking'. It includes a 'Language' dropdown set to 'English', an 'Email' field with 'user@email.com', a 'Password' field with '*****', and a 'Forgot Password' link. Below the fields are 'Sign In' and 'Sign Up' buttons. At the bottom, there are checkboxes for 'I agree to the Terms & Conditions, EULA and Privacy Policy' and 'Send me Product updates, newsletters or surveys by email'. At the very bottom, it says 'For sales and general enquiries, email us at sales@caresoftglobal.com' and 'Copyright © 2016-2024 Caresoft Global Limited. All Rights Reserved. | www.caresoftglobal.com'.

Please reach out to iceberg3support@caresoftglobal.com for any assistance.



How to Login?

- URL: <https://iceberg3.caresoftglobal.com>
- Enter your registered e-mail ID and password
- Check to agree Terms and Conditions (Mandatory)
- Product updates and newsletters(Optional)



Please reach out to iceberg3support@caresoftglobal.com for any assistance.



Error - Invalid credentials

- Please check if the entered e-mail ID and password are correct.
- You may not have reset the password yet using the welcome email. Kindly use the forgot password option to reset the password if you are signing in for the first time.
- Your e-mail ID is not registered, or you do not have an account.

iceberg Language: English i

Enterprise Platform for Automotive

Error
Invalid credentials

Email
user@email.com

Password
Password

Forgot Password

Sign In

☒ I agree to the [Terms & Conditions](#), [EULA](#) and [Privacy Policy](#).

☒ Send me Product updates, newsletters or surveys by email.

Sign Up

Helpdesk

Use the Helpdesk option to create support tickets. Our support team will reach out to you.

Please reach out to iceberg3support@caresoftglobal.com for any assistance.



Minimum System Requirements

Operating System	: MS Windows 8+ , Mac OS 10+, Linux
Processor	: Intel Core i5 and above
RAM	: 8 GB 32 GB (Rendering 3D models)
Internet Bandwidth	: 20+ Mbps

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